



Case Study/Reference: Festival Place Basingstoke, dp CLIQ® Remote

ASSA ABLOY

Cutting the cost of key management in a large retail complex

The global leader in
door opening solutions

Controlled access for staff and contractors – safe, easy access for the public



“ We have plans to phase out mechanical keys altogether, replacing them with programmable CLIQ® keys within two years.”

Craig Allen, security centre manager, Festival Place

Project

Festival Place (www.festivalplace.co.uk)
Type: Shopping centre & multi-use facility
Location: Basingstoke, England, UK
Year of installation: 2015

CLIQ® devices installed:

Mechatronic locking system with 250 dp CLIQ® cylinders approximately, managed over the network and remote updates of keys anytime and anywhere

ASSA ABLOY brand: ASSA



Challenge

Festival Place is a large, busy shopping centre in Basingstoke, England. It is in almost constant use: the site includes the Basingstoke Sports Centre (whose pool and gym open at 6:30am) and a Vue cinema, where late showings go on well after midnight. It has over 170 shops, and an ever-changing roster of staff, cleaners and maintenance workers. They require safe access on demand; Festival Place cannot function without them.

Critical demands of a locking system include:

- A solution built for securing a large public space: Festival Place occupies 102,000 m²
- A flexible system that ensures only the right staff gain access to the right areas at the right time



- A way to drastically cut the burden mechanical key management places on security staff and administrators
- A solution that an expert installer can supply within a tight budget without expensive cabling

Solution

Festival Place can't be a fortress. The public needs access to sports facilities, shops, a cinema and car parks – for 18 hours or more per day. But a single lost key can become a security threat for all tenants and users. Keeping track of so many staff and contractor keys had become a full-time job.

Installing around 250 CLIQ® mechatronic cylinders was the solution. CLIQ® is a security locking system with high-end microelectronics, programmable keys and cylinders. The power is provided by a standard battery inside the programmable CLIQ® key. Cleaners and maintenance contractors now use keys that unlock specific doors for pre-defined time periods only. After those end, the key no longer works. Administrators

can immediately de-authorize any lost key, or change a key's permission using the CLIQ® Web Manager software at any time anywhere. Only genuine CLIQ® keys with the relevant authorization will open a CLIQ® lock meaning security risks from copied keys is no longer an issue.

At Festival Place, CLIQ® technology is backed up by the unrivalled security credentials of ASSA's mechanical dp cylinders. CLIQ® operates as a flexible, programmable electronic overlay that puts security managers in control of their premises, round the clock and at the click of a mouse.

“We were looking to solve key management issues,” explains Craig Allen, Festival Place's security centre manager. *“CLIQ® enabled us to have more control.”*